# LLM-ACTR: from Cognitive Models to LLMs in Manufacturing Solutions

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# Agenda

Motivation and proposed solution

Formulate problems from business cases

Cognitive synthetic agent: VSM-ACTR

Data collection and analyze

LLM-ACTR: a developing knowledge transfer framework

Future work

References

Acknowledgement



#### Introduction: motivation and proposed solution

# **Decision Intelligence**

FORBES > INNOVATION

#### Is Decision Intelligence The New AI?



Pascal Bornet Forbes Councils Member Forbes Technology Council COUNCIL POST | Membership (Fee-Based)

May 25, 2022, 08:00am EDT

Decision Support

Decision

Augmentation

Decision

Automation

Pascal Bornet is an expert in AI and Automation, best-selling author, keynote speaker, and CDO at Aera Technology.

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in



GETTY

machines provide some basic tools to support human decision making

machines play a larger and more proactive role in the decision process.

machines perform both the decision step and the execution step autonomously.

ICT-067 | Alessandro Oltramari- 07.17.2024

# **Challenges for LLM-based Decision Making**

- Hallucinations
- Noisy inference behavior
- Lack of trust
- Bad predictions and increased risks

#### What If

Create an assisted AI decision-making tool **Cognitive-LLM<sup>1</sup>** that combines neural-symbolic representations to encode physical knowledge alongside machine learning models.

**Cognitive-LLM** aims to augment AI decision-making with human cognitive understanding and reflect how humans perceive and understand the world through cognition and knowledge.

#### Relating cognitive Psychology to Develop Human-Like Decision-Making Support Tool



(1) Use LLMs' neural representations in behavioral psychological science research.

(2) Use cognitive psychology experiments to align language models to the human like behaviors.



## Centaur<sup>2</sup>

- Foundation model trained on larger-scale human subject data for psychological alignment.
- Data-expensive and computationally expensive experiment (160; 60,092)
- Lacks grounding in metacognition despite its size.
- This motivates us to support the development of human-like decision-making tools for companies such as Bosch LLC's, to fine-tune LLMs for domain-specific human like decision-making support tools.

#### **Decision Intelligence** A Common Model of Cognition

- **Cognitive Architectures** are computational frameworks that capture the invariant mechanisms of human cognition, including those underlying the functions of attention, control, learning, memory, adaptivity, perception and action
- A *Cognitive Model* is the software artifact resulting from using a Cognitive Architecture to model a human task
- The "Common Model of Cognition" is a recent development to consolidate four decades of research



NeuroImage Volume 235, 15 July 2021, 118035



Analysis of the human connectome data supports the notion of a "Common Model of Cognition" for human and human-like intelligence across domains

<u>Andrea Stocco</u><sup>a</sup> <u>A</u> <u>S</u>, <u>Catherine Sibert</u><sup>a</sup>, <u>Zoe Steine-Hanson</u><sup>b 1</sup>, <u>Natalie Koh</u><sup>c 2</sup>, <u>John E. Laird</u><sup>d</sup>, <u>Christian J. Lebiere</u><sup>e</sup>, <u>Paul Rosenbloom</u><sup>f</sup>



#### **ACT-R<sup>3</sup>: the Cognitive Architecture**

- "Architecture" refers to the fundamental organizational principle of a complex cognition system.
- Modules to implement the fixed mechanisms of cognition

Perceptual/Motor layer Cognition layer Attention Vision location manager Pixels or symbols Production Target of memory attention Motor Clicks. keypresses manager Core Audio Environment Speech manager Raw audio.-or symbols Declarative memory Target of attention Auditory manager

Productions, if-then rules, actionable memory

Chunks, factual memory, slot-value pairs

## **Proposed Solution Cognitive LLMs**





## **Cognitive LLMs Prototype**



A production line consists of two sections with potential defect sources: pre-assembly and assembly



*Pre-assembly* takes 40 seconds with an Overall Equipment Effectiveness (OEE) rate of 88%



Assembly, on the other hand, takes 44 seconds but has a lower OEE rate of 80.1%



To achieve a total assembly time reduction of 4 seconds, we need to identify which section can be optimized with minimal impact on defect rate



It's important to note that reducing cycle time will also lead to an increase in **line headcount** cost





#### **Formulate Problems from Business Cases**

#### **Production System Handbook, Value Stream Map**



#### **Define a Decision-Making Task**

# An exemplar of using Cognitive-LLM<sup>1</sup> in manufacturing decision making





#### **Cognitive Synthetic Agent: VSM-ACTR**

#### VSM-ACTR<sup>4</sup> model's Reason, Plan, and Learn

**Reason** Production rules for if-then actionable memory, each associated with utility; Declarative chunks for factual memory

 $Eqn.1: U_i(n) = U_i(n-1) + \alpha [R_i(n) - U_i(n-1)]$ 

**Plan** If multiple productions compete with expected utility values, the probability of selecting production is calculated use SoftMax function.

#### Reinforcement learning with metacognition

R is a reward function with customized incentives. e.g., rule-based, instance-based, or-hybrid. VSM-ACTR use hybrid custom inventive where R(s, f(x))

#### Learning mechanism



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#### start with beginner strategy

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#### Data collection and analyze

#### **Data Collection**

• VSM- ACTR's reasoning steps in real time using a concurrent protocol.

- Data part a is a learned vector of decision-making steps.
- Data part b consists of numerically encoded, reinforced decisions from VSM- ACTR

#### VSM-ACTR full traces

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0.150	PROCEDURAL	PRODUCTION-FIRED BRUTE-DECISION



#### Data analysis for learned VSM-ACTR vector



#### **Data analysis for VSM-ACTR decisions**





# LLM-ACTR: A developing knowledge transfer framework



#### **Research Question**

Can we transfer knowledge form cognitive models to LLMs to reflect how human understand the work through cognition and knowledge?



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#### Learning a cognitive decision-making vector

#### VSM-ACTR full traces

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### Experiments

**Baselines** Pretrain, random guess, fine-tuned without a cognitive vector

**Dataset** Decision-making trials simulated on a large scale; held-out data spared to assess performance on unseen problems.

*Measurements* Goodness of fit--Negative log likelihood and predictive accuracy

#### Results

Model	NLL	Accuracy
Chance-level	0.6931	0.4836
LlaMa	1.1330	0.3564
Cognitive-LLM	0.6534	0.6576

#### Results



#### Take away

It is possible to transfer human like decision knowledge from cognitive models to LLMs through activation engineering during the forward pass, and by fine-tuning LLMs with reinforcement decisions.

#### Summary

#### • <mark>Gold</mark>

This study extends previous research in applying large-scale cognitive psychology data to align human-like behaviors in language models. Demonstrates the feasibility of transferring knowledge from cognitive models to LLMs through the developing knowledge transfer framework *LLM-ACTR*.

#### Coal

- Trustworthiness of the cognitive synthetic agent.
- Generalization.

### Future Work Out of Domain Generalization

For

Expanded decision space  $D = \{d_1, d_2, ..., d_n\}$ Complex probability model  $P(x), x = \{x_1, x_2, ..., x_n\}$ ?

 $Complex probability modern (x), x = (x_1, x_2, ..., x_n)$ 

Human like decisions -> guided perception, memory, and goal-setting

#### **Cognitive multi-agent system<sup>5</sup> in decision support**



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